

# TOROS ÜNİVERSİTESİ

Vocational School  
Occupational Health And Safety

## Course Information

WORKING PSYCHOLOGY					
Code	Semester	Theoretical	Practice	National Credit	ECTS Credit
		Hour / Week			
ISG226	Spring	2	0	2	2

<b>Prerequisites and co-requisites</b>	
<b>Language of instruction</b>	Turkish
<b>Type</b>	Elective
<b>Level of Course</b>	Associate
<b>Lecturer</b>	Lecturer Pelin ÖZÜÖLMEZ
<b>Mode of Delivery</b>	Face to Face
<b>Suggested Subject</b>	-
<b>Professional practise ( internship )</b>	None
<b>Objectives of the Course</b>	Effective communication skills and be able to recognize them acquire the skills, preventing communication situations and understand the messages, recognizing the role of emotions in communication, communication skills programs for different groups to prepare
<b>Contents of the Course</b>	Definition of interpersonal communication, communication models, elements and characteristics of effective listening and feedback, factors influencing interpersonal communication (source, channel, receiver, and so on.), Factors facilitating communication, emotions, communication, role and use of communications and the prevention of conflict, communication applications.

## Learning Outcomes of Course

#	Learning Outcomes
1	Will be able to define communication concept.
2	Will be able to explain the communication process.
3	Will be able to understand elements of communication process.
4	Will be able to have information about the types of communication.
5	Will be able to classify types of communication.

## Course Syllabus

#	Subjects	Teaching Methods and Technics
1	The definition, purpose and importance of communication	Face to face
2	The definition, purpose and importance of communication	Face to face
3	The communication process and its elements	Face to face
4	The communication process and its elements	Face to face
5	Face-to-face communication, using communication tools, formal/informal communication, audio/visual communication	Face to face
6	Written communication	Face to face
7	Verbal communication	Face to face
8	Non-verbal communication	Face to face

9	Midterm Exam	
10	Intrapersonal communication	Face to face
11	Interpersonal communication	Face to face
12	Group communication, mass communication	Face to face
13	Corporate communication	Face to face
14	Intercultural communication	Face to face
15	Review of the semester	Face to face
16	Final Exam	

## Course Syllabus

#	Material / Resources	Information About Resources	Reference / Recommended Resources
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## Method of Assessment

#	Weight	Work Type	Work Title
1	40%	Mid-Term Exam	Mid-term Exam
2	60%	Final Exam	Final Exam

## Relationship between Learning Outcomes of Course and Program Outcomes

#	Learning Outcomes	Program Outcomes	Method of Assessment
1	Will be able to define communication concept.	1,13	
2	Will be able to explain the communication process.	8,13	
3	Will be able to understand elements of communication process.	2,13	
4	Will be able to have information about the types of communication.	2,5,11,13	
5	Will be able to classify types of communication.	1,13	

PS. The numbers, which are shown in the column Method of Assessment, presents the methods shown in the previous table, titled as Method of Assessment.

## Work Load Details

#	Type of Work	Quantity	Time (Hour)	Work Load
1	Course Duration	14	2	28
2	Course Duration Except Class (Preliminary Study, Enhancement)	14	2	28
3	Presentation and Seminar Preparation	0	0	0
4	Web Research, Library and Archival Work	0	0	0
5	Document/Information Listing	0	0	0
6	Workshop	0	0	0
7	Preparation for Midterm Exam	1	1	1
8	Midterm Exam	1	1	1
9	Quiz	0	0	0
10	Homework	0	0	0
11	Midterm Project	0	0	0
12	Midterm Exercise	0	0	0
13	Final Project	0	0	0
14	Final Exercise	0	0	0
15	Preparation for Final Exam	1	1	1

16	Final Exam	1	1	1
				<b>60</b>