

# TOROS ÜNİVERSİTESİ

Faculty Of Health Sciences

## Course Information

| HEALTHCARE MANAGEMENT I |          |             |          |                 |             |
|-------------------------|----------|-------------|----------|-----------------|-------------|
| Code                    | Semester | Theoretical | Practice | National Credit | ECTS Credit |
|                         |          | Hour / Week |          |                 |             |
| SKY110                  | Spring   | 3           | 0        | 3               | 6           |

|   |   |
|---|---|
| <b>Prerequisites and co-requisites</b>      | -   |
| <b>Language of instruction</b>              | Turkish   |
| <b>Type</b>                                 | Required  |
| <b>Level of Course</b>                      | Bachelor's  |
| <b>Lecturer</b>                             | Assoc. Prof. Abdullah ÇALIŞKAN  |
| <b>Mode of Delivery</b>                     | Face to Face  |
| <b>Suggested Subject</b>                    | -   |
| <b>Professional practise ( internship )</b> | None  |
| <b>Objectives of the Course</b>             | The purpose of this course is to provide information on issues such as organizational theories, health institutions and changing environment, decision making and problem solving process in health institutions, team work, supply chain management.   |
| <b>Contents of the Course</b>               | Organization Theory and Management of Health Institutions Management and Motivation Health Institutions and Changing Environment Structural Design of Health Institutions Human Resources Management in Health Institutions Management Team Work in Health Institutions Decision Making and Problem Solving Process in Health Institutions Home Care Services Medical errors Logistics and Supply Chain Management in Healthcare Healthcare Performance and Reimbursement |

## Learning Outcomes of Course

| # | Learning Outcomes   |
|---|---|
| 1 | Students know basic concepts about organization and health institutions.                  |
| 2 | Student analyzes Health Institutions and Changing Environment.                            |
| 3 | The student has knowledge about Human Resources in the Management of Health Institutions. |
| 4 | The student has knowledge of performance and reimbursement.                               |

## Course Syllabus

| #  | Subjects   | Teaching Methods and Technics |
|----|--|-------------------------------|
| 1  | Organization Theory and Management of Health Institutions-I        |                               |
| 2  | Organization Theory and Management of Health Institutions-II       |                               |
| 3  | Management and Motivation in Health Institutions-I                 |                               |
| 4  | Management and Motivation in Health Institutions-II                |                               |
| 5  | Health Institutions and Changing Environment                       |                               |
| 6  | Structural Design of Health Institutions                           |                               |
| 7  | Human Resources Management in Health Institutions Management-I     |                               |
| 8  | Midterm Exam   |                               |
| 9  | Human Resources Management in Health Institutions Management-I     |                               |
| 10 | Decision Making and Problem Solving Process in Health Institutions |                               |

|    |   |  |
|----|---|--|
| 11 | Home Care Services                                  |  |
| 12 | Medical errors                                      |  |
| 13 | Logistics and Supply Chain Management in Healthcare |  |
| 14 | Healthcare Performance and Reimbursement            |  |
| 15 | Preparation for the Final Exam                      |  |
| 16 | Final Exam  |  |

## Course Syllabus

| # | Material / Resources   | Information About Resources | Reference / Recommended Resources |
|---|--|-----------------------------|-----------------------------------|
| 1 | Tengilimoğlu, D., Işık, O., Akbolat, M., , Sağlık işletmeleri yönetimi (2. Bs.), Ankara : Nobel, 2011.   |                             |                                   |
| 2 | ShortellandKaluzny's Healthcare Management: Organization Design andBehavior 6th Edition LawtonBurns (Author), Elizabeth Bradley (Author), BryanWeiner (Author) DelmarCengage Learning 2012 |                             |                                   |
| 3 | Hastane ve Sağlık Kurumları Yönetimi Selami Yıldırım, Şahin Kavuncubaşı Siyasal Kitabevi 2015  |                             |                                   |
| 4 | Sağlık Sistemlerinde Finansal Sürdürülebilirlik Kuram ve Uygulama Özlem ÖZER Hasan Hüseyin Yıldırım Türkan Yıldırım ABSAM 2015   |                             |                                   |

## Method of Assessment

| # | Weight | Work Type     | Work Title    |
|---|--------|---------------|---------------|
| 1 | 40%    | Mid-Term Exam | Mid-Term Exam |
| 2 | 60%    | Final Exam    | Final Exam    |

## Relationship between Learning Outcomes of Course and Program Outcomes

| # | Learning Outcomes   | Program Outcomes | Method of Assessment |
|---|---|------------------|----------------------|
| 1 | Students know basic concepts about organization and health institutions.                  | 7,10             | 1,2                  |
| 2 | Student analyzes Health Institutions and Changing Environment.                            | 7,10             | 1,2                  |
| 3 | The student has knowledge about Human Resources in the Management of Health Institutions. | 7,10             | 1,2                  |
| 4 | The student has knowledge of performance and reimbursement.                               | 7,10             | 1,2                  |

PS. The numbers, which are shown in the column Method of Assessment, presents the methods shown in the previous table, titled as Method of Assessment.

## Work Load Details

| #  | Type of Work  | Quantity | Time (Hour) | Work Load |
|----|---|----------|-------------|-----------|
| 1  | Course Duration   | 14       | 3           | 42        |
| 2  | Course Duration Except Class (Preliminary Study, Enhancement) | 14       | 3           | 42        |
| 3  | Presentation and Seminar Preparation                          | 1        | 6           | 6         |
| 4  | Web Research, Library and Archival Work                       | 2        | 5           | 10        |
| 5  | Document/Information Listing                                  | 0        | 0           | 0         |
| 6  | Workshop  | 0        | 0           | 0         |
| 7  | Preparation for Midterm Exam                                  | 1        | 8           | 8         |
| 8  | Midterm Exam  | 1        | 1           | 1         |
| 9  | Quiz  | 0        | 0           | 0         |
| 10 | Homework  | 0        | 0           | 0         |

|    |                            |   |    |            |
|----|----------------------------|---|----|------------|
| 11 | Midterm Project            | 0 | 0  | 0          |
| 12 | Midterm Exercise           | 0 | 0  | 0          |
| 13 | Final Project              | 0 | 0  | 0          |
| 14 | Final Exercise             | 0 | 0  | 0          |
| 15 | Preparation for Final Exam | 1 | 10 | 10         |
| 16 | Final Exam                 | 1 | 1  | 1          |
|    |                            |   |    | <b>120</b> |