

TOROS ÜNİVERSİTESİ

Faculty Of Health Sciences

Course Information

PRODUCTION MANAGEMENT IN HEALTHCARE INSTITUTIONS					
Code	Semester	Theoretical	Practice	National Credit	ECTS Credit
		Hour / Week			
SKY208	Spring	2	0	2	2

Prerequisites and co-requisites	None
Language of instruction	Turkish
Type	Required
Level of Course	Bachelor's
Lecturer	
Mode of Delivery	Face to Face
Suggested Subject	None
Professional practise (internship)	None
Objectives of the Course	This course aims to give the basic aim students the ability to use medical equipments, materials and techniques in production management and health services production as effective health manager.
Contents of the Course	Introduction to production and operations management, Historical development, objectives and functions of production and operations management Production strategy, Production systems and types, service design Investment planning of health facilities, location selection and feasibility evaluation Design of health institutions and settlement arrangement Selection and management of healthcare production technologies Capacity planning and management in health institutions Process planning, analysis and management in health services Work study, method study, process development with time study methods Material requirements planning and management in health institutions Performance Measurement and Evaluation in Health Institutions Quality management and statistical quality control methods

Learning Outcomes of Course

#	Learning Outcomes
1	1-Production management describes the concepts and historical development.
2	2-Capacity explains the importance of planning. Material requirements planning is done. Manages inventory control. Explain why it is important in the concept of performance and efficiency of health care organizations.
3	3. Discuss the importance of product and service design.
4	4- Production location make the design.
5	5. Describe the work of the production function and production manager.
6	6- Design and operation of the facility layout.

Course Syllabus

#	Subjects	Teaching Methods and Technics
1	Introduction to Production and Operations Management, Historical Development, Production Relations	Lecture, discussion, presentation
2	Production Strategy, Production Systems and Types, Service Design	Lecture, discussion, presentation
3	Demand and Forecasting Methods in Health Services	Lecture, discussion, presentation
4	Demand and Forecasting Methods in Health Services	Lecture, discussion, presentation
5	Demand and Forecasting Methods in Health Services	Lecture, discussion, presentation

6	Feasibility Assessment	Lecture, discussion, presentation
7	Feasibility applications in hospitals	Lecture, discussion, presentation
8	Midterm Exam	
9	Capacity Planning in Health Institutions,	Lecture, discussion, presentation
10	Capacity Management in Health Institutions	Lecture, discussion, presentation
11	Selection and Management of Health Services Manufacturing Technologies	Lecture, discussion, presentation
12	Process Planning in Health Services, Process Analysis	Lecture, discussion, presentation
13	Health Institutions Design	Lecture, discussion, presentation
14	Arrangement of settlements in health institutions	Lecture, discussion, presentation
15	Business Study, Method Study, Time Study and Process Development with these Methods	Lecture, discussion, presentation
16	Final Exam	

Course Syllabus

#	Material / Resources	Information About Resources	Reference / Recommended Resources
1	1-Bilal AK, Hastanelerde Üretim Yönetimi, (Mimograf),Hacettepe Üniversitesi Sağlık İdaresi Yüksekokulu,Ankara,2000 2-Bilal Ak,Sağlık Kurumlarında Üretim Yönetimi, (Mimograf), (2016)Tosun Üniversitesi, Sağlık Bilimleri Yüksekokulu, Sağlık Yönetimi Bölümü,Mersin 3-Bilal AK, Sağlık İdarecileri için Tedarikleme Fonksiyonu, Sağlık İdaresi Yüksekokulu, Ankara,1982 4-Robert, ZAGER, The Production Planning in the Hospital Administration, Hospital,1962 5-- Elwood, S.,Büfe, Çev.Atilla ,Sezgin, Ankara İTİA Yayını,Ankara, 1981 6- Bülent ,Kobu, Üretim Yönetimi, Beta Basın Yayın, İstanbul, 2010 7- C.Hakan,Kağnıcıoğlu ve arkadaşları, Üretim Yönetimi, Anadolu Üniversitesi Web ve Ofset Tesisleri,Eskişehir, 2012		
2	Bilal Ak,Sağlık Kurumlarında Üretim Yönetimi, (Mimograf), (2016)Tosun Üniversitesi, Sağlık Bilimleri Yüksekokulu, Sağlık Yönetimi Bölümü,Mersin		
3	Bilal AK, Sağlık İdarecileri için Tedarikleme Fonksiyonu, Sağlık İdaresi Yüksekokulu, Ankara,1982		
4	Robert, ZAGER, The Production Planning in the Hospital Administration, Hospital,1962		
5	Elwood, S.,Büfe, Çev.Atilla ,Sezgin, Ankara İTİA Yayını,Ankara, 1981		
6	Bülent ,Kobu, Üretim Yönetimi, Beta Basın Yayın, İstanbul, 2010		
7	C.Hakan,Kağnıcıoğlu ve arkadaşları, Üretim Yönetimi, Anadolu Üniversitesi Web ve Ofset Tesisleri,Eskişehir, 2012		

Method of Assessment

#	Weight	Work Type	Work Title
1	30%	Mid-Term Exam	Mid-Term Exam
2	60%	Final Exam	Final Exam
3	10%	Homework	Homework

Relationship between Learning Outcomes of Course and Program Outcomes

#	Learning Outcomes	Program Outcomes	Method of Assessment
1	1-Production management describes the concepts and historical development.	8	1,2
2	2-Capacity explains the importance of planning. Material requirements planning is done. Manages inventory control. Explain why it is important in the concept of performance and efficiency of health care organizations.	8	1,2
3	3. Discuss the importance of product and service design.	8	1,2
4	4- Production location make the design.	8	1,2
5	5. Describe the work of the production function and production manager.	8	1,2
6	6- Design and operation of the facility layout.	8	1,2

PS. The numbers, which are shown in the column Method of Assessment, presents the methods shown in the previous table, titled as Method of Assessment.

Work Load Details

#	Type of Work	Quantity	Time (Hour)	Work Load
1	Course Duration	14	2	28
2	Course Duration Except Class (Preliminary Study, Enhancement)	14	2	28
3	Presentation and Seminar Preparation	0	0	0
4	Web Research, Library and Archival Work	0	0	0
5	Document/Information Listing	0	0	0
6	Workshop	0	0	0
7	Preparation for Midterm Exam	1	10	10
8	Midterm Exam	1	1	1
9	Quiz	0	0	0
10	Homework	0	0	0
11	Midterm Project	0	0	0
12	Midterm Exercise	0	0	0
13	Final Project	0	0	0
14	Final Exercise	0	0	0
15	Preparation for Final Exam	1	2	2
16	Final Exam	1	1	1
				70